

MEETING NOTES

Consumer Consultative Committee

26 October 11.30 - 1.00pm
Video conference

Welcome, opening comments and apologies

Senior Commissioner Joe Dimasi welcomed the attendees and gave an overview of the purpose of the meeting.

Apologies - Ashlee Berry, Master Builders Association of the ACT

ICRC Strategic Plan update for 2021-22 priorities

Annette Weier (ICRC) outlined the update of the Commission's current strategic plan with the addition of the Commission's 2021-2022 priorities. The key priorities include consultation and stakeholder engagement and maintaining strong collaborative working relationships. Feedback and suggestions from our stakeholders are a valuable part of our decision making, along with providing clear informative reports.

A copy of the Strategic Plan updated with our 2021-22 priorities was circulated to CCC members prior to the commencement of the meeting and is available on the ICRC website.

Retail Electricity Transparency and Comparability Code

The Retail Electricity Transparency and Comparability Code came into effect on 1 October 2021. The code requires electricity retailers to calculate and advertise discounts against a reference price, advise customers on their bills if the retailer has a better offer that could save the customer money, and provide clear advice when talking to customers or potential customers.

Glenys Patulny asked about comparisons of ACT electricity prices with prices in other states. Joe Dimasi informed the attendees the Office of the Tasmanian Economic Regulator has a detailed price comparison report on its website. The ICRC's annual price reset reports include comparisons of average bills in the ACT with other jurisdictions.

The presentation by Chris Adkins and Manish Agarwal will be emailed to CCC attendees.

Next Water and Sewerage Service Price Investigation 2023-2028

The current price direction for Icon Water will expire on 30 June 2023. The Commission expects to receive terms of reference from the ACT Government for the next price investigation in December 2021.

The investigation will involve a comprehensive examination of Icon Water's proposal and stakeholder engagement. It will also determine the amount of revenue Icon Water can earn and what prices it can charge for the period 1 July 2023 to 30 June 2028.

The presentation by Manish Agarwal and Irina Umback will be emailed to CCC attendees.

Information Management Package

The Commission's information management package includes a Submissions guideline which provides information to make it easier for our stakeholders to provide submissions.

The Materials Breach guideline provides information for Utilities on what is a serious breach of a utility license that must be promptly reported to the commission.

The Disclosure Guideline clarifies how the Commission will consider whether there would be a net public benefit from disclosing confidential information submitted to it.

The presentation by Ryan Ostopowicz will be emailed to CCC attendees.

Work in Progress

A summary of current and upcoming projects was circulated prior to the meeting and noted by attendees.

Other business

None.

Next meeting

The date of the next meeting will be advised in early 2022.

Meeting closed at 12.45pm.
