

MEETING NOTES

Consumer Consultative Committee

11 November 2020 12.30–1.15pm
By video conference

Welcome, opening comments and apologies

Senior Commissioner Joe Dimasi welcomed the attendees and gave an overview of the purpose of the meeting.

No apologies were noted.

ICRC Strategic Plan and 2020-21 work priorities

Annette Weier (ICRC) outlined the ICRC's 2020-21 strategic plan. The plan reflects the Commission's overall priorities for the next 4 years and specific priorities for 2020–21. Improving stakeholder engagements is a key focus, including having collaborative working relationships with stakeholders and publishing clearer and more accessible reports.

Each year the Commission will update its list of annual priorities. The Commission strategic plan is at: <https://www.icrc.act.gov.au/about-us>

Utility licences update

Chris Adkins (ICRC) gave an overview of the Commission's work on updating utility licences. The proposed variations to the utility licences are not substantive. The variations reflect the current regulatory framework, modernise and improve the clarity of the drafting, and streamline reporting requirements.

The Commission released a consultation paper which invites public submissions by 1 December 2020.

Water and sewerage services: incentive mechanisms decision

Patrick Hamshere (ICRC) gave an update on the Commission's incentive mechanism review and an overview of the final report that was published in August 2020. The review aimed to ensure the Commission's approach to determining regulated water and sewerage prices gives Icon Water strong incentives to operate efficiently. The review found that the existing incentive mechanisms relating to Icon Water's operating and capital expenditures, service standards and form of price control are effective.

More information on the incentive mechanism review is at: <https://www.icrc.act.gov.au/projects/completed-projects/incentive-mechanisms>

Work in Progress

A summary of current and upcoming projects was circulated prior to the meeting and noted by attendees.

Other business

None.

Next meeting

The date of the next meeting will be advised in early 2021.

Meeting closed at 1.15pm.
